Data Privacy Statement

Hella Gutmann Solutions respects your privacy

The security of your personal data is a top priority for Hella Gutmann Solutions GmbH, Am Krebsbach 2, 79241 Ihringen, Germany. Data privacy and information security are essential components of our corporate policy. We highly value protecting your privacy when processing your personal data as well as the security of all business data and this is reflected in our business processes. We handle personal data confidentially and only process personal data in compliance with the statutory regulations.

Our web pages may contain links to websites from other providers to which this data privacy statement does not extend. We have no influence on whether their operators comply with the data privacy regulations.

Personal data

Personal data is information which can be used to learn about your identity. This includes name, address, mailing address, as well as phone number. This does not include information which cannot be connected to your identity, such as the number of users of the website.

Information about the contract data processing agreement can be found here:

CP AGREEMENT

Registration and voluntary disclosure

Personal data is provided on a voluntary basis. When a query is made over the phone, through our contact forms or via e-mail, the personal data which you provide is stored for the purposes of personal communication with you and for processing the query.

Individual areas of our websites require a special registration (login). In order to register and/or log in, you will be asked for your name and/or other personal information. For areas which are aimed at a specific target group, we use registration in order to identify users from the target group. It is your decision whether or not to enter this data. For some activities, for example the retrieval of certain information, some details are absolutely necessary. You can recognize details that are absolutely necessary as they have been marked with an asterisk in order to signify that they are "mandatory fields". Furthermore, if additional details are requested and they have not been marked as "mandatory fields", then they are considered voluntary details.

Data categories processed

This online offer records personal data from the following data categories:

• Name, mailing address, phone number and customer processing number of the garage customer

• VIN/FIN chassis number, licence plate of the vehicle

Processing purpose and legal basis

Hella Gutmann processes personal data for the following purposes:

- Provision, management and optimization of our online offer (legal basis section 6 para. 1 (f) GDPR)
- Provision of contractual services in the framework of macsDIA (legal basis section 6 (b) para. 1 (f) GDPR).

Duration of the storage

Personal data is only stored for as long as is necessary for the provision of the contractual services agreed or is permitted pursuant to statutory specifications.

Transferring personal data

Hella Gutmann does not transfer any personal data to third parties without consent or a legal basis. Data is only passed on to service providers if this is necessary and justified to provide agreed services from the macsDIA Service Agreement and thus to fulfil the contract. A transfer to offices entitled to receive information shall only take place if Hella Gutmann is committed to do this by law or a court order.

Data access

Selected employees in the company group have access to your data to ensure proper operation. These employees are not allowed to use the data for their own purposes. The employees responsible for data processing are committed to maintain confidentiality and data secrecy. Additionally, an adequate level of data protection is ensured.

Security

We take technical and organizational security measures in order to protect your data that we manage against manipulation, loss, destruction, or access by unauthorized people or unauthorized disclosure. Access to your data is possible only for a few authorized individuals.

We continually improve and modify our security measures to reflect technological advancements.

Use of cookies:

Information about cookies:

This website uses cookies. A cookie is a small text file which is stored on your device when you visit an Internet page and which helps to identify your device. Cookies are used to store information

when you visit different pages of a website or return to a website. They do not contain any personal information and cannot run any programs which could trigger a virus.

Functionality:

Cookies from this category are stored on the visitor's device, so that the website functions as intended.

Statistics:

Cookies from this category are used to collect statistical information about a website's visitors, in order to improve the visitor experience. Collected data is used internally and not disclosed to third parties.

Internet browsers are generally set so that they automatically accept cookies. You can, however, disable the storing of cookies, or set your Internet browser so that you are notified when cookies are sent.

Log files

When visiting this website access to the website is automatically recorded and stored as so-called server log files on the website server. Server log files contain these details for example:

- Operating system
- Internet browser
- IP address
- Pages visited
- Time pages were visited
- Files accessed
- Quantity of data transferred
- Previous website.

Hella Gutmann uses this data on the basis of justified interest for the management of the website (section 6, para. 1 (f) GDPR). Server log files are stored for a maximum of 7 days and then automatically deleted.

Information, rectification, deletion, restriction of processing, objection

You have the right to access information about your data at any time, in written or electronic form. Moreover, you have the right to have any personal data blocked or deleted, to object to data processing, or to have incorrect data corrected at any time. (Note: if there are country-specific legal storage periods, the data will be blocked for a determined country-specific period of time before the data is deleted.)

Right to lodge a complaint with a supervisory authority

You have the right to complain to a supervisory authority should the processing of your data violate any applicable law.

Contact details of the data protection officer

You can contact our data protection officer by e-mail or mail should you have any suggestions and complaints regarding the processing of your personal data.

HELLA GmbH & Co. KGaA. Rixbecker Str. 75 59552 Lippstadt, Germany <u>Contact</u>

As of: March 2020